



If your GARAGE DOOR is not working, try these steps:

- If the garage door DOES have power:
 - Please ensure the red cord on the garage door is pushed up, and then press the garage door button.
 - If the red cord is pulled down, the garage door only works manually.
- If your garage door remote is not working:
 - Press the garage door button on the wall.
 - If pressing the button opens and closes the garage door, change the battery to the garage door remote.
- If the garage door does NOT have power:
 - [Check the breaker](#) (video) to see if it has been tripped (flipped).
 - *IF it has, try flipping it back and see if it will stay.*
 - The garage door could be connected to a GFCI outlet please refer to [If an electrical outlet doesn't have power.](#)
 - The [GFCI outlet being tripped](#) (video) could prevent the garage door from working.
 - If the above steps do not make the garage door work, you can open the garage door manually by pulling the red cord on the garage door down.

If these steps do not solve your issue, submit a [Maintenance Request](#) through your Online Tenant Portal.

Warning: Per the terms of your lease, if a preferred vendor is called out to fix a problem and it is simply one of the above causes, you will be charged for the service call.